ಬೆವಿಕಂ
BESCOM

ಬೆಂಗಳೂರು ವಿದ್ಯುತ್ ಸರಬರಾಜು ಕಂಪನಿ ನಿಯಮಿತ

Bangalore Electricity Supply Company Limited

(ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಸಂಪೂರ್ಣ ಸ್ವಾಮ್ಯಕ್ಕೆ ಒಳಪಟ್ಟಿದೆ)

No. : BESCOM/GM (CR)/ AGM (CR)-5 /BC-48/2025-26/೨೩೦೧ **Date:** 12 SEP 2025

Corrigendum - 1

Sub: Corrigendum to the clauses in respect of tender for "**Digitalisation of Consumer Grievance Redressal Forum (CGRF) process and Auto escalation of Complaints in BESCOM, MESCOM, HESCOM and GESCOM for a period of five years**"

Ref: Bid Enquiry No.: BESCOM/2025-26/SE0286

With respect to subject tender bid document, Corrigendum is issued for the following clauses of bid document and shall be read as follows:

Sl. No.	Section	Ref. Clause No.	As Existing	To Be Read As
1.	Section 1 - ITB	Sl. No. (6) of clause No. IB 18.0	Bidder as a prime contractor should have satisfactorily completed at least one similar work such as experience of implementing "Web based Total Revenue Management Software solution, of value not less than **Rs. 184.16 Lakhs during the FY 2020-21, 2021-22, 2022-23, 2023-24 & 2024-25.** **Note:** Updated to the FY in which the tenders are invited. The value of the completed works shall be given a weight of 10% per year to bring them to the price level of the FY in which the tenders are invited	Bidder as a prime contractor should have satisfactorily completed at least one similar work such as experience of implementing "Web based Total Revenue Management Software solution, of value not less than **Rs. 184.16 Lakhs during the last 5 Years.** **Note:** Updated to the FY in which the tenders are invited. The value of the completed works shall be given a weight of 10% per year to bring them to the price level of the FY in which the tenders are invited

All other terms and conditions and technical specifications of the bid document shall remain unaltered.

12/09

General Manager
Customer Relation, BESCOM.